

Suicide / Death at the university



Immediate reaction

- Alert the fire department, call 112
- Alert the police, call 110
- Transmission of the following information:
 - What happened?
 - Where is the person located?
 - What condition is the person in?
- Position signposts for arriving emergency services and police
- As soon as the fire department or police are on site, they take over the management

Suicide / Death at the university



1 Intervene - End

- Provide first aid if possible
- Providing privacy screens
- Separate and care for eyewitnesses
- Shield the site, cordon off, do not change anything
- Screen off the starting point or reference point, e.g. seminar room

Suicide / Death at the university



2 Welfare - victim support - measures

- Only an emergency doctor may determine the death of a person
- Record information for the police (situation when found, room open/locked?, changes during first aid)
- **The police are responsible for communicating the death notice and notifying relatives**
- Appoint persons for reassurance, care and possibly accompaniment
- Keep bystanders away from the scene of the incident, lead them away, look after them, calm them down
- Plan and organize emergency psychological first aid for those affected (rooms, information about the offer to those affected, identify possible helpers from the university)
- Organize everyday campus life (e.g. suspend courses/exams for particularly affected students)
- Always instruct the secretariat: Set up and staff the telephone for inquiries - do not pass on or allow to be passed on any unauthorized information about the incident. Until the police have made a definitive statement, use open formulations such as "The emergency services are doing everything humanly possible."
- Only if the victim is clearly identified can worried relatives calling be reassured with the words "It's not your child, partner, colleague..."! Otherwise no further information should be given!
- arriving relatives in coordination with the police receive, shield, accompany

Suicide / Death at the university



3 Inform

- Convene the university's crisis team
- Develop information strategy and communication channels for the university (who, how, about what, in what form?)
- Only pass on information in consultation with the police
- Written and factual information about the incident in an appropriate form to:
 - Employees
 - Students
 - Student parliament and student council
 - Canteen
 - Daycare center and childminder
 - Other users/tenants of the campus
 - Ministry of Science, Research and Culture
- Prepare a press release in consultation with the police
- In the event of injuries, regardless of how minor they are, those affected will be sent to a doctor. Written notification of the injury or psychological help to the university's accident officer (arbeitsschutz@th-wildau.de)
- Immediate written notification to the Unfallkasse Berlin Brandenburg by the university's accident officer if medical or psychological assistance is required:
 - Accident report for insured students
 - Accident report for employees
 - Accident report for civil servants of the state of Brandenburg

Suicide / Death at the university



4 Aftercare - review - prevention

- Contact person is the crisis team
- clarify, counteract rumors, announce initiated measures
- Organization of emergency psychological services
Psychological support for all parties involved
- Provide rooms for individual and group discussions
- Identify those affected who need or want such a service
- Advice for teaching staff on how to deal with the event in courses
- Organize support from specialists:
 - Emergency pastoral care
 - Pastor
 - Parenting and family counseling center
 - Child and adolescent psychiatric service
 - Trauma therapists
- Enable grieving and coming to terms with the serious event
- No permanent memorials at the university
- Develop forms of condolence for the mourners in the event of a death
- Preparing and supporting the reintegration of everyone involved after a long absence