

Rampage



Immediate reaction

- Alert the police by calling 110
- Transmission of the following information:
 - Name of the caller
 - Name/address of the university
 - What happens/happened?
 - Who is acting (perpetrator(s), description(s) of perpetrator(s))?
 - How does the perpetrator behave?
 - Is there any information about the weaponry (firearm, other weapon)?
 - Where is/are the perpetrator(s) (as precise a description of the location as possible - building, part of the building, floor, room, direction)?
 - Are there any conspicuous features on the perpetrator (mask, clothing)?
 - Who is the contact person for the police? How can you reach them?
 - Number of victims and details of injuries
- Keep calm
 - Speak clearly, calmly, slowly, do not shout
 - wait for queries from the police
 - Stay on the line - only hang up when instructed to do so
- As soon as the police are on site, they take over the management

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1 Intervene - End

- **Intervention and termination is the sole responsibility of the police**
 - Nobody should put themselves in danger unnecessarily, personal safety has absolute priority
 - Avoid contact with the perpetrator, highest risk of death in the perpetrator's area of influence
 - Avoid provoking the perpetrator
- **Behavior e.g. in a seminar room:**
 - Seek cover and protection (lie on the floor, move away from the door),
 - to keep those present together,
 - Close doors (lock if possible), if necessary secure them specially or barricade them (with tables, cupboards),
 - Keep away from windows and doors
 - Set cell phone to silent
 - behave calmly
- **Wait for instructions from the police**
 - the building is only evacuated on the instructions of the police
 - the police may take action with weapons drawn
 - the police will act without any delay if the perpetrator is still acting, therefore
 - not stand in the way,
 - follow every instruction from the police immediately,
 - Show hands,
 - do not hold any objects in your hands,
 - Do not pick up weapons lying around

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2 Welfare - victim support - measures

- **if the situation allows**, provide first aid until medical assistance arrives
- Victims and injured persons may not be helped by the police in the first few minutes; emergency services will follow shortly after the first police forces
- Provide maps of the university and important data on the university to the responsible police department as a preventive measure and keep them available
- Collect information for the police if the situation allows: Course of events, clues, suspected perpetrator, facts of the case

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3 Inform

- Convene the university's crisis team
- Develop information strategy and communication channels for the university (who, how, about what, in what form?)
- Only pass on information in consultation with the police
- Written and factual information about the incident in an appropriate form to:
 - Employees
 - Students
 - Student parliament and student council
 - Canteen
 - Daycare center and childminder
 - Other users/tenants of the campus
 - Ministry of Science, Research and Culture
- Prepare a press release in consultation with the police
- In the event of injuries, regardless of how minor they are, those affected will be sent to a doctor. Written notification of the injury or psychological help to the university's accident officer (arbeitsschutz@th-wildau.de)
- Immediate written notification to the Unfallkasse Berlin Brandenburg by the university's accident officer if medical or psychological assistance is required:
 - Accident report for insured students
 - Accident report for employees
 - Accident report for civil servants of the state of Brandenburg

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4 Aftercare - review - prevention

- Contact person is the crisis team
- clarify, announce initiated measures, counteract rumors
- Organization of emergency psychological services Psychological support for all parties involved
- Provide rooms for individual and group discussions
- Identify those affected who need or want such a service
- Advice for teaching staff on how to deal with the event in courses
- Organize support from specialists:
 - Emergency pastoral care
 - Pastor
 - Parenting and family counseling center
 - Child and adolescent psychiatric service
 - Trauma therapists
- Enable grieving and coming to terms with the serious event
- No permanent memorials at the university
- Develop forms of condolence for the mourners in the event of a death
- Preparing and supporting the reintegration of everyone involved after a long absence