

Coercion / Extortion / robbery



Immediate reaction

- Notify the police, call 110

1 Intervene - End

- End the process immediately if the situation is clear
- Compile information to clarify the incident (what, who, when, where)
- Clarify the course of events, involvement in the crime, victim-offender relationship, discuss the nature of the crime and duration of the coercion/extortion, severity of the robbery, etc.

2 Welfare - victim support - measures

- Organize help in consultation with the victim
- If necessary, offer the victim protection until the police arrive
- Take further protection needs of the victim seriously, make binding agreements
- Information on external support services, e.g. from the Weisse Ring e.V., Opferhilfe e.V.
- Arrange another appointment to check the effectiveness of the agreed measures

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3 Inform

- Convene the university crisis team
- The protection of the victim must be taken into account in all measures
- Develop an information strategy and communication channels for the university (who, how, about what, in what form?)
- Only pass on information in consultation with the police
- If necessary, provide written and factual information about the incident in a suitable form to:
 - Employees
 - Students
 - Student parliament and student council
 - Canteen
 - Daycare centre and childminder
 - Other users/tenants of the campus
 - Ministry of Science, Research and Culture
- If necessary, prepare a press release in consultation with the police
- In the event of injuries, regardless of how minor they are, those affected will be sent to a doctor. Written notification of the injury or psychological help to the university's accident officer (arbeitsschutz@th-wildau.de)
- Immediate written notification to the Unfallkasse Berlin
- Brandenburg by the university's accident officer
 - Accident report for insured students
 - Accident report for employees
 - Accident report for civil servants of the state of Brandenburg

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4 Aftercare - review - prevention

- Contact is the crisis team
- clarify, counteract rumors, announce initiated measures
- If necessary, organization of emergency psychological services Psychological support for all parties involved
- Advice for teaching staff on how to deal with the event in courses
- Organize support from specialists:
- Emergency pastoral care
 - Pastor
 - Parenting and family counseling center
 - Child and adolescent psychiatric service
 - Trauma therapists
- Preparing and supporting the reintegration of everyone involved after a long absence
- for university-internal offenders: check exmatriculation, ban from the premises, employment relationship, disciplinary proceedings, etc.